BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Future Paging & Cellular, Inc., dba Future Paging & Cellular,

Complainant,

VS.

Case 03-11-016 (Filed November 19, 2003)

Pacific Bell Telephone Company,

Defendant.

ADMINISTRATIVE LAW JUDGE'S RULING SETTING PREHEARING CONFERENCE

This ruling schedules a telephonic prehearing conference (PHC) on February 4, 2004, at 1:30 p.m. The parties are directed to meet and confer in advance of the PHC to determine if there remains any dispute.

The relief Future Paging & Cellular, Inc. (Future Paging & Cellular) seeks is issuing credits to its account that will resolve the past due balance with a payment of \$8,000. Pacific Bell Telephone Company (SBC California) filed its answer and an accompanying Motion to Dismiss on January 7, 2004. SBC California states it determined that all the agreed upon credit adjustments to Complainant's account had not been issued as of October 2003. Therefore, it issued two credit adjustments that were reflected on Complainant's November and December 2003 statements, leaving a past due balance of \$8,000.

163194 - 1 -

C.03-11-016 JLG/hkr

Future Paging & Cellular's response to SBC California's Motion to Dismiss is due on January 22, 2004. If Complainant has no remaining dispute with SBC California, as SBC California alleges, Complainant may request in writing or by e-mail to jlg@cpuc.ca.gov that this complaint be dismissed. Otherwise, the parties are directed to meet and confer to address any remaining dispute in advance of the PHC. To participate in the PHC, parties should call 1-203-310-3007. The pass code is 771069.

IT IS RULED that:

- 1. A telephonic prehearing conference (PHC) is set for 1:30 p.m., Wednesday, February 4, 2004.
- 2. The parties are directed to meet and confer in advance of the PHC as set forth in this ruling.

Dated January 15, 2004, at San Francisco, California.

/s/ JANICE GRAU

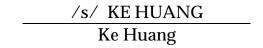
Janice Grau

Administrative Law Judge

CERTIFICATE OF SERVICE

I certify that I have by mail this day served a true copy of the original attached Administrative Law Judge's Ruling Setting Prehearing Conference on all parties of record in this proceeding or their attorneys of record.

Dated January 15, 2004, at San Francisco, California.



NOTICE

Parties should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074, TTY 1-866-836-7825 or (415) 703-5282 at least three working days in advance of the event.